



Home

## Description

# Your regional resource hub – get connected and stay connected

Are you living or working in regional, rural or remote Australia and have a question or concern with your phone or internet connectivity? Find free and independent advice, information and resources in one convenient place: the Regional Tech Hub!

## Find what you need when you need it

The Regional Tech Hub offers personalised one-on-one support through our hotline, booking system, connectivity reports, and escalation forms. We also provide resources and troubleshooting guides to help you learn more about mobile, internet, and technology options and stay up to date on the most recent advancements.

## We follow through to help you resolve your issue

Check out our success stories and how we helped people achieve their best outcome.

1. [Case Study: Knowing the right terminology – nbn® Fixed Wireless](#)
2. [Case Study: Challenging business location requires out of the box solution – nbn® Fixed Wireless Solar Mount Option](#)
3. [Case Study: Equipment installation key to improving connection – nbn® equipment setup](#)
4. [Case Study: Helping identify base station technical faults – 4G connection](#)
5. [Case Study: Reclassification makes remote work a reality – nbn® Fixed Wireless](#)

## Check out our most recent resources, news and events

[See all resources](#)

[More about us](#)



## Empowering the lives of rural communities through technology and information

[How we help](#)

### Our key partnerships build stronger connectivity in your communities

- National Farmers Federation
- Australian Government – Department of Infrastructure, Transport, Regional Development, Communications and the Arts

### See how we have helped people resolve their issues

This is an excellent service. I was amazed and impressed with the service and the results. A very thorough report, with lots of informative links, everything you need to make an informed decision on available internet types and services. Thank you, your report was fabulous and so is your service. I will definitely recommend this service to others. 5 stars from me.

Mareeba Shire, QLD  
Michelle

Phenomenal service, very professional and very knowledgeable. It would have taken me months to find out the information they provided me in a matter of weeks.

Tamworth Region, NSW  
Ana

I was so uninformed about what options were available for our rural property. As a new connection our builder didn't help at all. RTH were fantastic at explaining the process in laymen's terms and were super helpful. They made our connection process unbelievably simple!

Mitchell Shire, VIC  
Carlie

### Can't find what you are after? Give us a call!

Call our hotline to chat to one of our team members and get the conversation started. If we don't



answer, we'll get back to you in no time at all.

[1300 081 029](tel:1300081029)

**Date**

25/05/2024

**Date Created**

21/08/2023