



Home

Description

# • Regional Tech Hub



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**Need help with your phone or internet?**



Living or working in rural, regional or remote Australia and need help with phone or internet connectivity? We can help you understand your connectivity options and stay up-to-date with the latest technology.

- **Free independent advice and support**

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[Connectivity Report](#)



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[Network outages](#)



■ [Escalation Form](#)



■ [Telstra Contacts](#)

## ○ **New Health And Connectivity Campaign**

Weâ??ve created a free online toolkit for patients and practitioners, designed to take the heavy lifting out of connectivity literacy and make the transition to seamless, confident telehealth consults simple.

[Learn more](#)



- **Our Connectivity Knowledge Hub has resources for the home, business and community.**



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Phone

[Home phone](#)

[Mobile Phone](#)

[Satellite phone](#)

[VoIP \(Voice Over Internet Protocol\)](#)

[Wi-Fi Calling](#)

[Satellite to Mobile \(STM\)](#)

[Boosting your connection](#)



Internet

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Equipment



[Antennas and Aerials](#)

[Backup Power Solutions](#)

[Mobile Repeaters \(4G and 5G\)](#)

[Wi-Fi extenders](#)

[Routers](#)

[Accessible Telecoms](#)



Troubleshooting

[Speed tests](#)

[Staying connected in emergencies](#)

[Mobile Congestion](#)

[Troubleshooting phone and internet connection issues](#)

## ◦ **Would you like to know your connectivity options?**

We can provide you with a free and independent report on all your phone and internet options at your location. Just fill out a simple request.

[Request a Connectivity Report](#)







## ◦ Check out our resources, news and events:

- ■ Guides  
March 19, 2024

### Choosing the right internet technology

[Download](#)

- Guides  
October 17, 2024

### Connectivity definitions

- Guides  
March 12, 2024

### Staying connected in emergencies

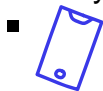
- Guides  
March 19, 2024

### How to choose the best internet or phone provider and plan

- [See all resources, news and events](#)

## ◦ Connectivity quiz checker

- ■ For your phone
- ■ For your internet



Step 1/6

What type of device do you have?\*

- ☐ iPhone
- ☐ Android



- ☐ Landline
- ☐ I don't have a phone but want to look at my options
- ☐ Other

\* required field



Step 1/6

What type of device do you have?\*

- ☐ Mobile phone
- ☐ Laptop, iPad or Tablet
- ☐ Desktop computer

\* required field

## o An Australian Government initiative run by the National Farmers' Federation



- o ■ This is an excellent service. I was amazed and impressed with the service and the results. A very thorough report, with lots of informative links, everything you need to make an informed decision on available internet types and services. Thank you, your report was fabulous and so is your service. I will definitely recommend this service to others. 5 stars from me.

Mareeba Shire, QLD  
Michelle



- Phenomenal service, very professional and very knowledgeable. It would have taken me months to find out the information they provided me in a matter of weeks.

Tamworth Region, NSW

Ana

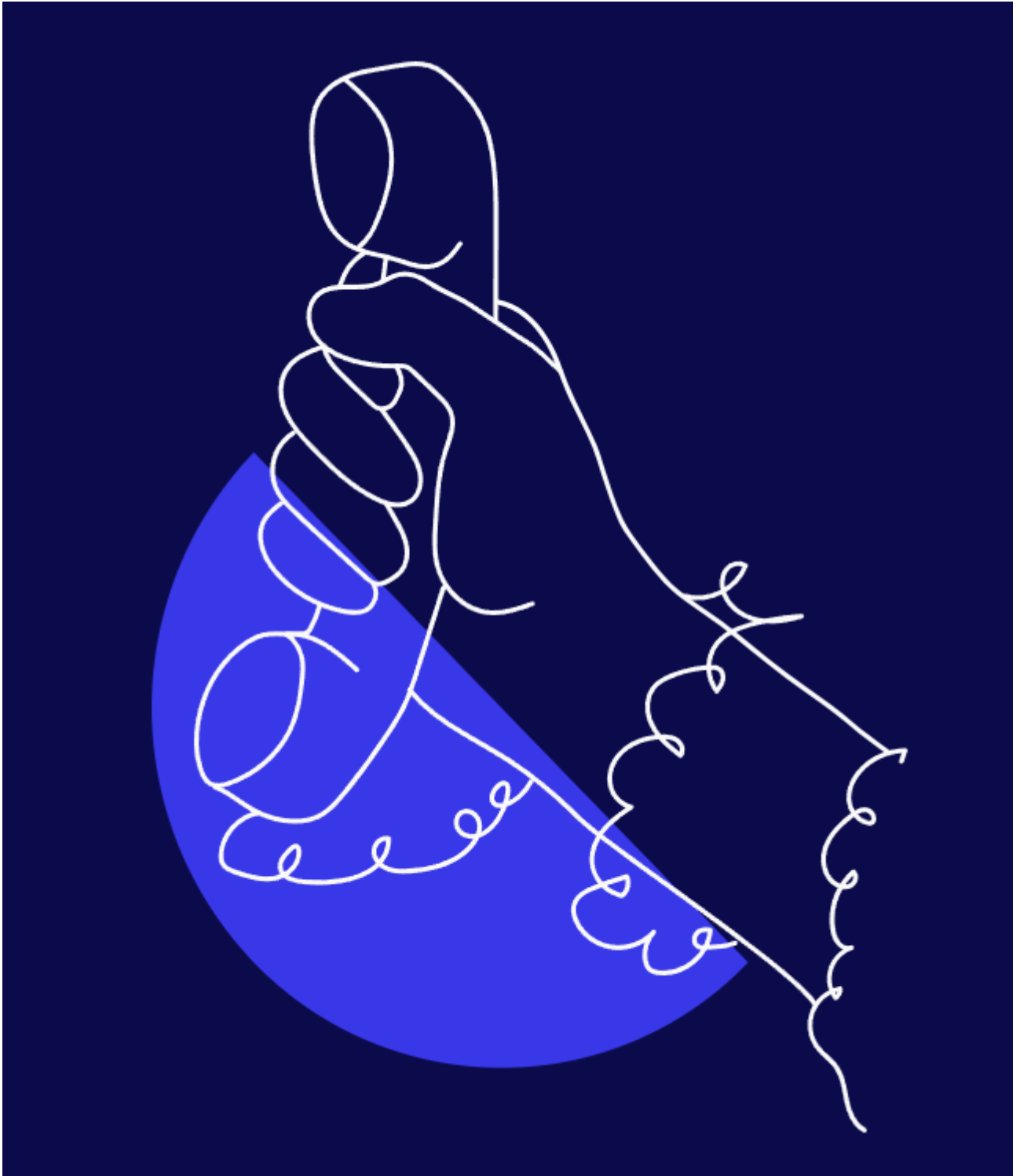
- I was so uninformed about what options were available for our rural property. As a new connection our builder didn't help at all. RTH were fantastic at explaining the process in laymen's terms and were super helpful. They made our connection process unbelievably simple!

Mitchell Shire, VIC

Carlie



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## Can't find what you are after? Give us a call!

Call our hotline to chat with a team member and start a conversation. If we miss your call, we'll get back to you as soon as we can.

[1300 081 029](tel:1300081029)

**Date**

30/01/2026

**Date Created**

26/11/2024