



About the Regional Tech Hub

Description

About the Regional Tech Hub – your hub for free, independent regional telecommunications advice

We know the regional, rural and remote connectivity space is complex. Thanks to the Australian Government's [Better Connectivity Plan](#) and the National Farmers' Federation's deep understanding of regional Australia's current needs and future aspirations, the Regional Tech Hub is here to provide top-notch support and assistance.

[Watch Youtube Video](#)

We uphold our values in every aspect of our work

Free & Independent Advice

The Regional Tech Hub is funded by the Australian Government, ensuring the advice we provide to you is free. We also remain independent, so the options and information we put forward are all assessed equally.

Regional Support

We believe all Australians, no matter where they live, should be able to access affordable and reliable internet and voice services. Our team are all regionally-based and understand the challenges regional, rural, and remote residents face.

Keeping it Easy

The Regional Tech Hub knows that the jargon used to explain connectivity issues can be complex and confusing. We are here to assist you with practical and straightforward advice tailored to your specific circumstance.



Tailored Advice

The Regional Tech Hub provides tailored 1:1 advice that directly responds to your individual issue. We then follow through until your case has been resolved or all your questions have been answered. There are plenty of ways to get in touch with our team.

Regional, rural, and remote communities will always be our number one priority

Our team regularly attends, speaks at and supports regional events to ensure you know who we are and how we can help. We also work at the community level to ensure regional organisations and local council are included in our network.

[Our community](#)

Meet our team who strive to provide only the best solutions

Jennifer Medway

General Manager

A passionate farmer and sustainable land manager in rural NSW, Jen is also a well-regarded industry leader. An experienced Non-Executive Director with a vast network across government, industry, research, and innovation, AgTech and various farming systems (livestock, broad-acre, and new and emerging industries), she also has extensive Board and operational-level experience in strategy design, implementation, and evaluation of landholder, industry, and government programs. Jen has a specific skill set in connecting people and communities, business development, change management (regional extension and service delivery) and governance (finance reporting, corporate and risk management).

Trent Geddes

Operations Officer



Trent comes to the team from rural NSW, and has a passion for finding workable long-term solutions to technical challenges that he is made aware of and passionately advocates for improving communications in regional Australia. Trent's background in working in both the media and the ICT industry has provided the skills, proficiency and empathy to engage with end users and work with stakeholders that have interests in regional telecommunications.

Kristen Coggan

Community and Engagement Officer and Regional Partnerships Lead

Kristen hails from rural Queensland, and her background in regional, rural, and remote communications puts her in an excellent position to grasp the requirements of our intended recipients and communicate pertinent information concisely and straightforwardly. Kristen has demonstrated effectiveness in engaging stakeholders, particularly in recognising individual requirements and devising tailored initiatives and materials that address those specific needs. She has a background in partnering with government agencies and businesses, and is proficient in conveying critical messages through various channels and mediums.

Tegan Plant

Content Development Officer

Tegan grew up and lives in rural Queensland. Having experienced the challenges of regional communications personally and professionally, she has a passion for ensuring regional, rural, and remote areas have access to resources that improve and complement their communities. Her background in stakeholder engagement and communication, and journalism, required taking concepts and creating collateral that communicates these ideas succinctly, accurately, and in a timely fashion.

Joel Sulman

Technical Support Officer

Joel is a tech professional from rural Victoria, with extensive experience as a network engineer for a regional ISP. Previous work in local government saw Joel oversee multiple concurrent projects and he continues in that space streamlining the back end of RTH processes. Joel is also a developer with a passion for innovation and automation, always seeking new and better ways to do things.

**Sean Mifsud****Technical Support Officer**

Sean's rural experiences in South Australia build his enthusiasm for ensuring regional areas have access to current and emerging technologies that improve and complement their communities. His extensive experience in network and client communications facilitates living, working, and investing in regional, rural, and remote Australia. Through exhibiting stock at rural and regional events Sean has an appreciation of key issues surrounding communications/changing demands that are encountered daily.

Jason Bloxsidge**Content Development Officer – On-Farm Connectivity and Small Business**

Jason grew up in the midwest region of Western Australia, experiencing the joys of living in a coastal town with amazing beaches and fishing. After starting a mining and construction training business that operated in many remote areas of WA, he experienced first-hand the challenges of connectivity with a lack of infrastructure in many areas. After earning an MBA from Edith Cowan University, Jason worked for NBN Co in public relations and stakeholder engagement.

Ellen Day**Regional Partnerships Officer – New South Wales**

Ellen has lived in far west NSW for many years. When her adult children took ownership of the family's pastoral business, she moved to Broken Hill. Here, she began a new career of support work and advocacy for rural and remote communities. Ellen is particularly interested in capacity building for farm family businesses and equitable education opportunities and understands the problems associated with access to good communication and technology.

Sally Brindal**Regional Partnerships Officer – Western Australia**



Sally grew up in Culmstock, a rural village in Devon, England, before coming to Australia nearly 30 years ago. Sally lives with her husband, Steve, on their broadacre cropping near Mingenew, in the midwest of Western Australia. Sally is involved with the Isolated Children's Parents' Association (ICPA) volunteer organisation and is currently the Communications Portfolio Lead for WA State and Federal Councils.

Peter Buzza

Regional Partnerships Officer – Tasmania and Victoria

Peter is an IT professional with over 25 years of experience. He currently lives on a farm in the southern midlands of Tasmania. In 2020, Peter took a career break to focus on restoring his 200-year-old farm. Throughout this time, he forged relationships and friendships with many farmers and workers in the community. Peter loves working on the farm and, at the same time, being active in the tech space.

Georgia Beecraft

Regional Partnerships Officer – Northern Territory and South Australia

Georgia grew up in Brisbane but has been working and studying in rural, regional and remote areas since graduating in 2015. The past two years have seen her working on cattle stations in the NT, and she now calls Darwin home. She is currently studying online through UNE and has first-hand experience of how unreliable connectivity can hinder educational pursuits. Georgia has a deep passion for the people and communities in rural, regional and remote Australia and feels excited and privileged to be a part of something that is positively impacting the way people in the bush go about their day-to-day lives.

Want to talk to us about your connection?

Book an appointment with us. No question is too big or too small – we are here to help any way we can.

[Book here](#)



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