

Community

Description

Helping our communities is the reason we do what we do

Our team is passionate about ensuring regional, rural and remote communities have access to reliable connectivity options. Not only that, we want you to build your knowledge of technology options and the benefits of being fully connected, so you know exactly what you need and how to get it.

Here's how we help our communities

Constantly Growing

We continuously build our team in numbers and knowledge to provide the best support possible to Australian regional, rural and remote communities. By attending your local events, we grow awareness of our services.

Putting People First

Ultimately, we aim to build individual and collective connectivity literacy so regional communities can better understand, use and fix their own connections. However, we happily provide one-on-one services to help with specific connectivity problems.

Striving for the Best

The Regional Tech Hub works with organisations representing your communities, getting two-way feedback on region-specific connectivity issues. Our partnerships with government and communication organisations ensure we have the latest information to feed back to you.

No Issue too Hard

Our team has successfully helped thousands of individuals resolve their connectivity issues, communicating the resolution process from beginning to end. We adopt an innovative and creative



approach, thinking "outside the box," to introduce fresh connectivity solutions for regional Australia.

See some reviews of how we have helped

Best thing I ever did was finding Murray and the Regional Tech Hub! I live in an area where I've never received good internet, despite trying everything that was available, but nothing resolved my issues. I heard about this service on the radio and signed up for a connectivity report. This report gave me a number of options, without any bias recommending any particular service. Based on receiving this report I was able to make an informed decision for my area. I cancelled my existing service and changed to the best recommendation. I've had the new service for a month now and could not be happier. First time I've ever had fast enough internet to even watch catchup TV. It's fantastic. Thank you Murray and team. Awesome advice.

Dubbo, NSW | Cassandra

Wow!! What a fantastic service you have provided to me! You have answered every possible question I may have and I am most impressed. Thank you again for such an outstanding service.

Kyoomba, QLD | Bronwen

Definitely provided information that I didn't already have, and hence steered me towards a solution.

Kundabung, NSW | Derek

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