



## Accessible Telecoms

### Description

# Making your connections more accessible

The internet offers a wealth of opportunities for connecting with others worldwide. For people with hearing, sight, or mobility impairments, many websites and applications are not always easy to use. It can also be confusing trying to find the right equipment and programs for accessibility.

Regional Tech Hub helps ensure everyone can access essential resources and enjoy these benefits.

## Finding accessible devices and equipment

[Accessible Telecoms](#) is a nationwide disability telecommunications service that provides independent, up-to-date information on everyday telecommunication products and assistive technology for people with disabilities.

This free service also provides information about product training, set-up, ongoing support and equipment provision (where available). At Accessible Telecoms, you can find training on the devices you use and in an appropriate mode.

## Types of equipment providing accessible communications

Equipment and devices can be loaded or purchased according to the type of assistance you require. For example, on the [Accessible Telecoms](#) website, you can select the type of device you want and the assistance you require to reveal a list of devices and their features for you to research.

Some of the many options available include braille keyboards for the vision impaired, phone adaptors for the hearing impaired and deaf, and mobility assistance devices such as touchscreen styluses.

You can also access training on how to use certain telecommunications, receive assistance in making calls, and explore funding options for assistance in acquiring accessibility tools.

The site also features a number of case studies demonstrating how people have improved their



lives through these features. Check some of them out here:

- [Cognition and speech](#)
- [Deaf and hearing impaired](#)
- [Vision](#)
- [Physical and speech impairment](#)

[Fix an issue](#)

[Escalate an issue](#)

## How to find the right accessibility equipment for you

The Accessible Telecoms site allows you to search for equipment and devices according to a wide range of needs and functions.

01

The screenshot shows the top navigation bar of the Accessible Telecoms website. The navigation menu includes links for 'About Us', 'Accessibility', 'Articles of Interest', and 'Subscri'. Below the navigation bar is the 'Device Types' section, which features a grid of buttons for selecting equipment categories. The 'Mobile' button is highlighted in dark blue. The categories listed are: Mobile, Tablet, Accessories, Apps, Landline - Standard, Landline - Cordless, Landline - TTY (Text Telephone), and Satellite Phones.



02

Access Needs

Cognitive

Hearing Impairment and Deaf

Speech

Vision

Physical

Search

03

<input type="checkbox"/> Select All		Cognitive
<input type="checkbox"/>	Additional Instructions	This device gives you extra help with instructions.
<input type="checkbox"/>	Copy and Paste	You can use copy and paste on this device.
<input type="checkbox"/>	Flicker Free Display	The screen of the tablet does not flicker at a rate that could cause problems for people with photo-epilepsy (between 2 Hz and 60 Hz).
<input type="checkbox"/>	GPS	You can track your location with this device using its GPS.
<input type="checkbox"/>	Photo Telephone List	You can add photos of people with their numbers in your telephone book (called "contacts" in your phone).
<input type="checkbox"/>	Screen Timeout Disabled	This device will allow you to take as long as you want to press buttons or type a response, stopping the screen from going blank or locking the device if you do not use the device for a period of time. The screen will only be turned off or locked by pressing the "off" button.
<input type="checkbox"/>	Simple Instructions	This device uses simple language on the screen for instructions and messages.
<input type="checkbox"/>	Simple Reminders	This device uses simple language for alerts and reminders.
<input type="checkbox"/>	Simplify Display	You can make the display only show the things you need.
<input type="checkbox"/>	Voice Notes	You can record short voice notes, save them and play them back later.

## We make sure our values are reflected in our work

### Free And Independent Advice



The Regional Tech Hub is funded by the Australian Government, ensuring the advice we provide to you is free. We also remain independent, so the options and information we put forward are all assessed equally.

### **Regional Support**

We believe all Australians, no matter where they live, should be able to access affordable and reliable internet and voice services. Our team are all regionally-based and understand the challenges regional, rural, and remote residents face.

### **Keeping It Easy**

Regional Tech Hub understands the jargon used around connectivity options and issues can be frustrating and confusing. You can relax knowing our resources and advice are accurate, straightforward and practical.

### **Clear Processes**

We offer various contact options and service levels to suit your needs, ensuring you stay informed and on board throughout every step of your connectivity journey. We strive to make every interaction clear, easy and stress-free.

## **Prefer to talk to someone first? Give us a call!**

Chat with one of our team members and let's get the conversation started. If we don't answer, we'll get back to you in no time at all.

[1300 081 029](tel:1300081029)

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