



## Make Calls Online: Wi-Fi Calling, VoIP, Video Conferencing

### Description

# Make Calls Online: Wi-Fi Calling, VoIP, Video Conferencing

Use your internet to stay in touch with the people that matter the most, and make calls online using Wi-Fi calling, VoIP and videoconferencing. Our guide is easy to understand and accessible offline once you [download the pdf](#).

## WiFi Calling

- - 1  
Check Device Model/Provider  
  
First, check if your device model and provider support WiFi Calling. Currently, Optus, Telstra and Vodafone networks do. Older phone models and some networks may not. you are looking at buying a new mobile, it may be good to check this.
  - 2  
Turn On Wi-Fi Calling  
  
Ensure your Wi-Fi calling capability is turned on via your mobile phone settings. Contact your provider or follow the steps within [this guide](#). Make sure you have the latest software updates installed.
  - 3  
Get Calling  
  
Turn aeroplane mode on and reconnect to your router before making the call.



This prevents the phone from searching for another network to use during the call and ensures you can access the Wi-Fi Calling settings. Sit or stand close to your router when making a call for a stable connection.

## VoIP (Voice over Internet Protocol)

- - 1  
Choose Method

You can choose to use software on your device (Microsoft Teams, Facetime, WhatsApp etc.). Alternatively, you can set up a VoIP service using a telephone handset (landline). Any internet connection can run VoIP, but it's best to speak with your RSP to get the most out of it.

- 2  
Set Up Equipment

Your setup requirements will differ depending on your chosen method. Read through this [step by step guide](#) for detailed instructions or contact your RSP.

- 3  
Check Calling Costs

Depending on your chosen method, you may need to pay an additional monthly cost of between \$0 – \$30 a month on top of your usual internet. You may also need to pay for the equipment you need to use, which can cost between \$100-\$200.

- **Want to easily come back to it?**

Download this guide and go through it again whenever you like!

[Download](#)

- **Setting up a VoIP system**

- - 1 For an existing landline phone handset
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Broadband Router x +

← ↻ 🏠 ⚠ Not secure | 192.168.0.1

**NetCommWireless**

NF10WV

Device Info

Basic Setup

Advanced Setup

Wireless

Voice

VoIP Status

SIP Basic Setting

SIP Advanced Setting

SIP Extra Setting

SIP Star Code Setting

SIP Debug Setting

Diagnostics

Management

Logout

SIP Proxy port: 5060

☒ Use SIP Outbound Proxy.

SIP Outbound Proxy: sip.biz.crazytel.net.au

SIP Outbound Proxy port: 5060

☒ Use SIP Registrar.

SIP Registrar: sip.biz.crazytel.net.au

SIP Registrar port: 5060

☒ Use SIP Proxy2.

SIP Proxy2: sip.biz.crazytel.net.au

SIP Proxy2 port: 5060

☒ Use SIP Outbound Proxy2.

SIP Outbound Proxy2: sip.biz.crazytel.net.au

SIP Outbound Proxy2 port: 5060

☒ Use SIP Registrar2.

SIP Registrar2: sip.biz.crazytel.net.au

SIP Registrar2 port: 5060

SIP Account	1	2
Account Enabled	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Polarity Reverse Enable	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Authentication name		
Password	*****	
Cid Name		
Cid Number		

codec--line 1	ptime[ms]	priority	enable	codec--line 2	ptime[ms]	priority
G711U	20 ▾	1 (1-100)	<input checked="" type="checkbox"/>	G711U	20 ▾	1
G711A	20 ▾	2 (1-100)	<input checked="" type="checkbox"/>	G711A	20 ▾	2
G723_63	20 ▾	3 (1-100)	<input type="checkbox"/>	G723_63	20 ▾	3

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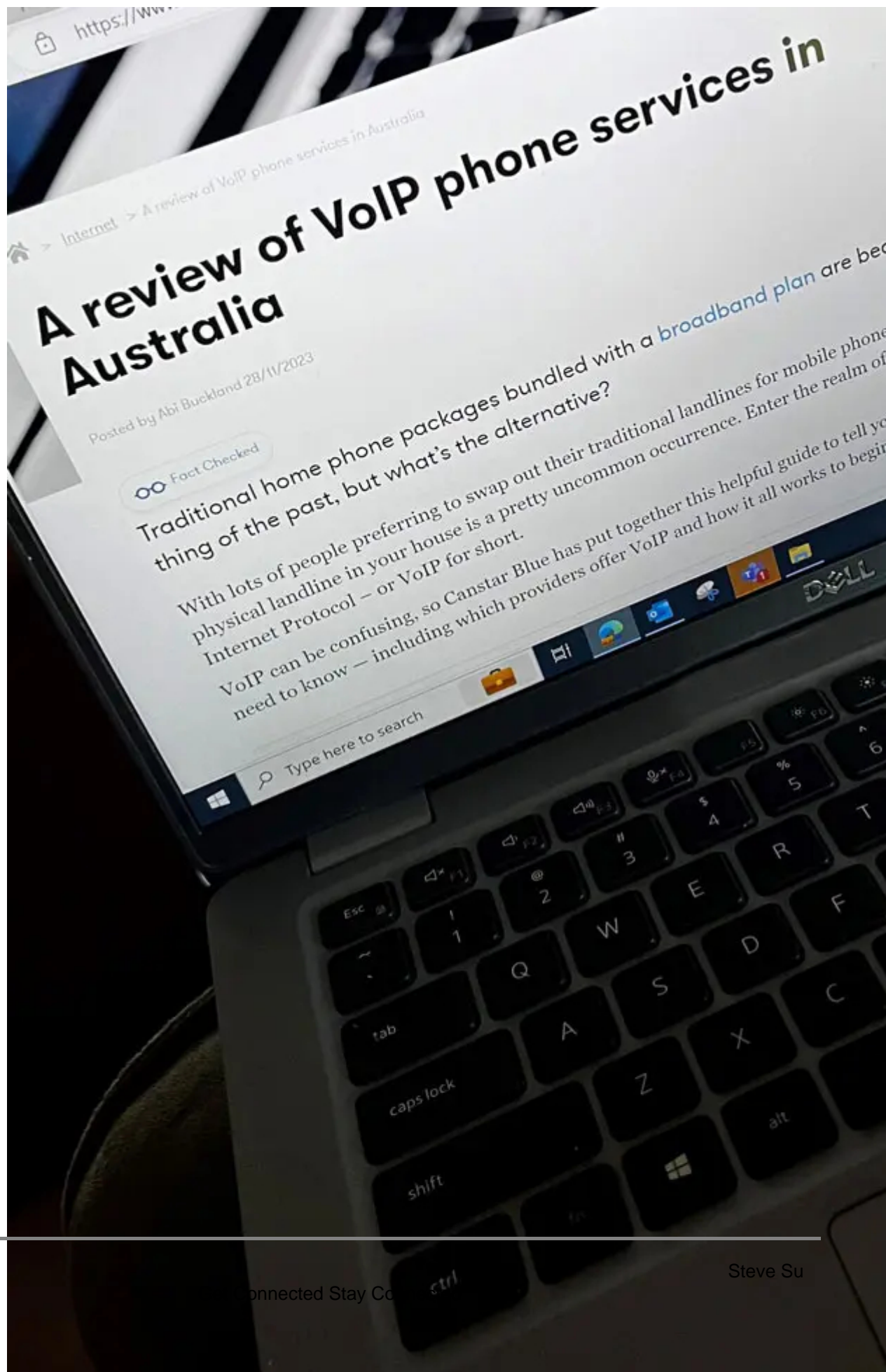


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- 2For an existing internet connection







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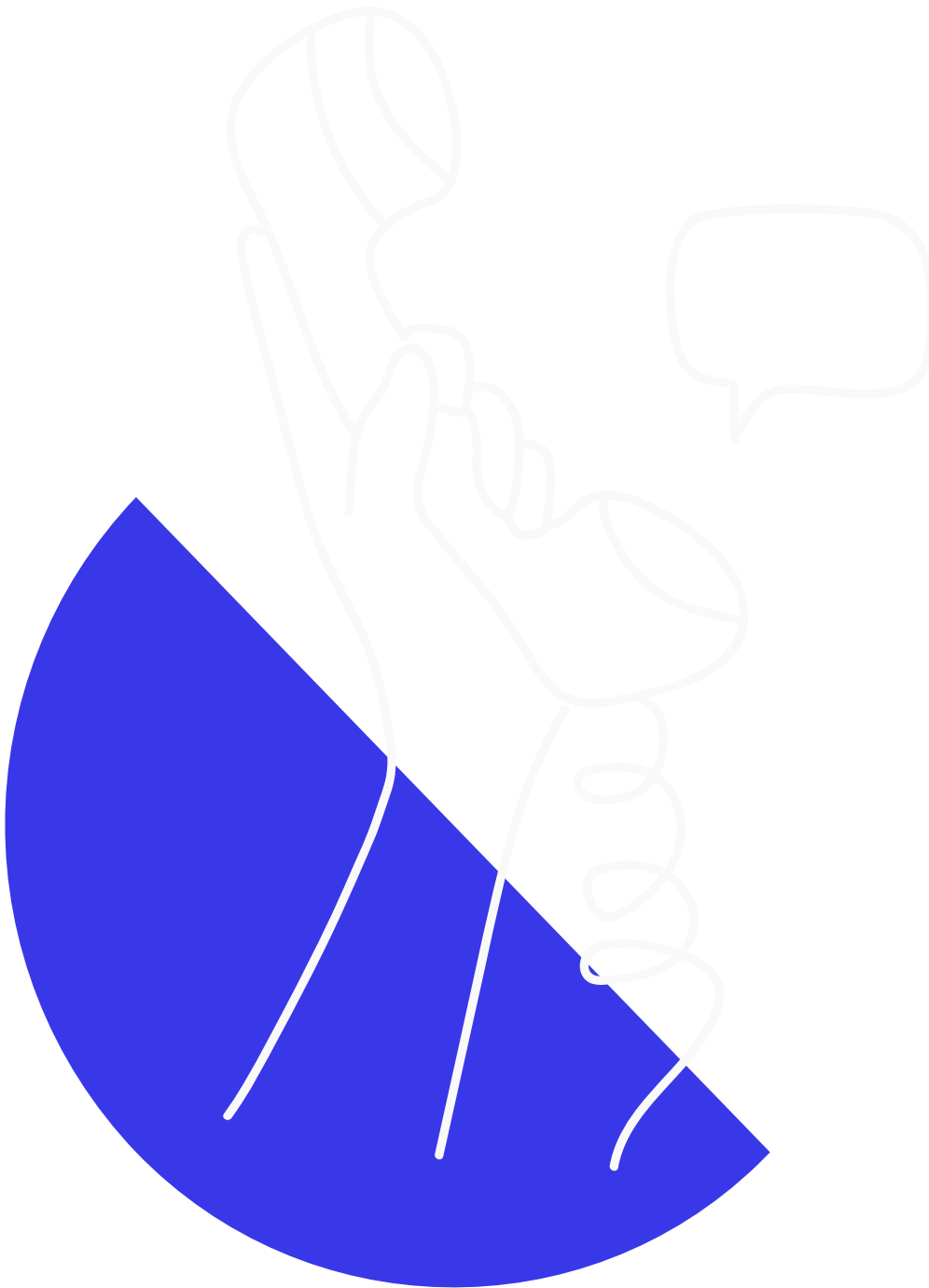


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## Feeling overwhelmed?

Complete a request for a Connectivity Report and we will provide a fully customised, free



and independent overview of all your internet and/or phone connectivity options.

[Help me get connected](#)

## Category

1. Guides

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