



## Phone and internet network outages

### Description

# Phone and internet network outages

Find current phone and internet network outages, with direct links to the network status and outage information of major internet and phone service providers in Australia, including nbn, Telstra, and Optus.

Quickly check for any service disruptions in your area and get troubleshooting tips to stay connected. Use our outage tracker to monitor network performance and maintain your connectivity.

## Current weather or emergency situations

Your first point of call should be to check with your provider as per the details below, and to follow news and emergency service broadcasts.

During weather or emergency situations, we will provide additional information here where possible. We also provide updates from providers and nbn on our Facebook pages.

## Major telco network status

Click the relevant provider links to check for service disruptions at your location.

- [Telstra](#)
- [Optus](#)
- [Vodafone](#)

## nbn® outages and network status

Check the [nbn® status page](#) for any unplanned outages or planned maintenance.

You can also check your provider page:



- [Aussie Broadband](#)
- [iiNet](#)

Note that this specific status page does not cover premises connected via business nbn® Sky Muster® satellite service or Enterprise Ethernet and may not reflect all outages.

If you are experiencing issues and they're not listed on the nbn® page, contact your service provider.

Other nbn® contacts:

- Phone: 1800 OUR NBN® (1800 687 626)
- [Facebook](#)

Always check with your retail service provider for any issues that may be occurring.

The issue may also be at your residence. Visit our [Troubleshooting](#) page for further information.

## **SkyMuster® providers outage notifications**

Not all service providers have a dedicated outages page. Enter your address or postcode to check for any ongoing network issues or service disruptions in your area.

- [ANT Communications](#)
- [Activ8Me](#)
- [Bordernet \(excluding Plus Premium\)](#)
- [IPSTAR](#)
- [SkyMesh](#)
- [Southern Phone](#)

Other places to find network outage information

There are user-reported websites that track network issues based on reports from individuals. While these can offer helpful insights, their accuracy may vary since they rely on user submissions.

- [Aussie Server Down](#)
- [Down Detector](#)
- [Down for everyone or just me](#). This page checks if a specific website is experiencing problems, rather than identifying issues with a network connection.

## **Still having problems identifying an outage?**



If you're still unsure about a network outage, visit our [Facebook Page](#). We regularly post updates about outages as reported by telco providers, and you can also ask questions or share your concerns with our community. Stay informed and connected by checking for the latest outage information directly from trusted sources.

## Want to talk to our team?

Book an appointment with us. No question is too big or too small – we are here to help any way we can.

**Date**

22/07/2025

**Date Created**

29/02/2024