

## Connection options in an emergency

### Description

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Tune in to the [ABC Queensland Country Hour](#) from one minute in to hear about what phone services are guaranteed under the Universal Services Guarantee (USG), and from five minutes 20 seconds in to hear from the Regional Tech Hub's very own Manager, Communication and Engagement Kristen Coggan.

Kristen talks about what options are available to you during times of emergency, and how to build your connectivity literacy.

### Category

1. News
2. Resources

### Tags

1. connection in an emergency
2. emergency communication
3. phone in an emergency
4. universal service guarantee

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