



# YOUR GUIDE TO NBN® SKY MUSTER® SATELLITE PLANS

The nbn Sky Muster satellite service delivers fast broadband services in hard-to-reach places across Australia, giving homes and businesses more opportunities to connect, share and learn.

Use this table to choose the right plan for you.



**Tip:** To optimise your satellite experience, ask your provider whether an existing or new Wi-Fi modem or router would best support your chosen plan.

## Which nbn Sky Muster satellite plan is right for me?



### nbn Sky Muster

#### Most suitable for

Low data usage needs

#### Metered data usage?

Fully metered. All online activities count towards your monthly data allowance

#### Monthly data allowance incl. upload and download data

Ask your provider for details

#### Wholesale speeds

Plans based on 12/1 Mbps and 25/5 Mbps available\*



### nbn Sky Muster Plus Premium

Higher data usage needs

Unmetered data usage for all online activities^

Not applicable. vThis plan offers unmetered data usage^

A choice of speed plans are available. Speak to your preferred participating provider to find a plan that suits your needs and budget#^



\*Fair Use Policy and shaping apply. \*Your experience may vary depending on factors such as your internet provider, whether you are using the internet during the busy period, equipment, satellite signal reception and latency. Some activity may be shaped by nbn to protect the network. #Supplementary Burst allows for wholesale data transfer speeds to exceed the Access Rates of 25Mbps/5Mbps if network capacity is available. Achievable burst speeds are subject to network capacity at the time of transfer (which varies over time based on aggregate usage of the network by all users) and may also be dependent on the specifications of end user equipment.

Understanding unmetered activities on different nbn Sky Muster plans

Wi-Fi calling

e.g. using your mobile to make calls with aeroplane mode on

Unmetered activities on **nbn Sky Muster** plans



Unmetered activities on **nbn Sky Muster Plus Premium** plans



Audio streaming

e.g. Spotify and ABC radio



Online gaming and software updates



Video calling

e.g. FaceTime



Video streaming

e.g. Netflix



Cloud storage and file sharing platforms

e.g. Google Drive and Dropb



PC and smartphone operating system updates

incl. iPhone, PC software and application



Certain social media platforms

incl. Facebook, Twitter, Instagram and LinkedIn



Any traffic related to an application which nbn cannot identify



Virtual Private Network (VPN) use



<sup>^</sup>Fair Use Policy and shaping apply. <sup>~</sup>nbn will assess whether an installation is standard, because practical and optimal installations differ at different locations. Ask your provider if they have any other fees.

Free professional standard installation

nbn satellite equipment is professionally installed, with no charge to providers for a standard installation."

The option to keep your standard copper phone line active

You can choose to keep your existing copper phone line active on all nbn satellite plans.

Maintenance provided at no cost to providers

All nbn Sky Muster satellite plans are supported by nbn's Australian-based quality assured technical support teams that provide on-site visits and maintenance (if required) at no cost to providers."

Participating nbn providers

Note - not all providers sell all plans. Check your address on the nbn website by scanning the QR code below to find a provider near you.



Don't want to worry about data limits?

Consider ordering an nbn Sky Muster Plus Premium plan, where you can enjoy unmetered data usage<sup>^</sup> for all online activities – with no monthly data allowance to manage.



Scan the code or visit **nbn.com.au/SkyMusterPlusPremium** for more information