WHO WE ARE

The Regional Tech Hub (RTH) is a federally funded, independent telecommunications advisory service for rural, regional and remote Australians.

The RTH provides free, independent phone and internet connectivity advice and support for rural, regional and remote individuals, businesses and communities.

Get connected
Stay connected

Visit RTH website

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Regional Tech Hub

regionaltechhub.org.au

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Improve your internet experience for home learning
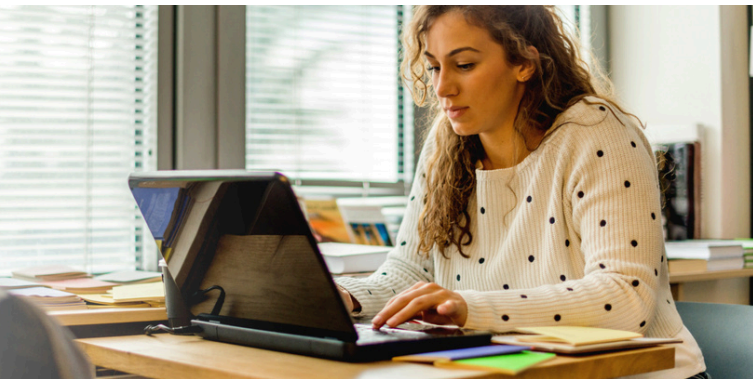
Online study ready?

What you need to know for successful online learning

Use the information in this flyer to ensure you have a suitable connection to get straight into learning online.

Know your options

Understanding the available connectivity and technology options for your home is crucial, especially in regional, rural, and remote Australia. As students advance in their studies, their internet needs may evolve, making it important to reassess your setup over time.

Action: Choose the right internet connection, plan, and equipment to meet your family's learning needs, and regularly review your setup to ensure it remains the best fit.

Staying connected

To ensure continuous internet access and avoid disruptions, consider the following:

Redundancy - having more than one technology type

No technology is 100% reliable, so it's wise to have more than one option for staying connected. Having a backup internet service helps you stay connected during outages or disruptions and makes it easier to report issues to your provider.

Using different types of technology for your main and backup services reduces the chance of both being affected simultaneously.

For example, if you have both a fixed and a mobile broadband connection, you can switch to one if the other experiences issues.

Alternative power options
During power outages, having an alternative power source can keep you connected.

Consider investing in a generator, portable power station, or an UPS (Uninterruptible Power Supply). For example, a UPS can help maintain your connection long enough to save your work and shut down your equipment. They can be purchased for a few hundred dollars.

Having the right equipment

Having the right equipment is essential for a reliable online learning experience. **Invest in a quality router** and, if needed, Wi-Fi extenders or mesh systems to improve your connection throughout your home.

Additionally, consider accessories like a headset and camera to enhance your learning setup.