

Residential Connectivity Guide

	nbn Fixed Line	nbn Fixed Wireless	nbn Sky Muster Satellite	Telstra Home Starlink	Starlink	Starlink Mobility
Starting price (monthly fee + install costs)	\$40+ & Free install	\$59+ & Free install	\$39.95+ & Free install	\$125 & Install costs	\$99+ & Install costs	\$80+ & May require installation
Contract length	Contract free with many providers	Contract free with many providers	Contract free with many providers	Contract free	Contract free	Contract free
Speed	Up to 2Gbps	Up to 400Mbps	Up to 100Mbps	Up to 50Mbps	Up to 250Mbps	Up to 250Mbps
Availability	City and regional locations	Outer city and regional locations	Regional and remote locations	Everywhere	Everywhere	Everywhere
Choice of providers	Yes	Yes	Yes	No	No	No
Works in a power outage	With a UPS/ Generator - until power fails at node	With a UPS/ Generator - until batteries fail at tower	With a UPS/ Generator	With a UPS/ Generator	With a UPS/ Generator	With a UPS/ Generator
Extra equipment	May require router	May require router	Router required	Dish & mounting equipment	Dish & mounting equipment	Dish & mounting equipment

This is a basic guide to the options available, many components of a connection are dependent on what is available at your location & the plan you order. Prices will vary depending on provider's offer. Information correct at 16/09/25. When choosing a plan please consult your providers' **Critical Information Summary (CIS)** for terms and conditions.

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	Non nbn Fibre & Cable	Wireless Internet Service Provider	4G/5G Home Broadband	What to consider when selecting a connectivity service
Starting price (monthly fee + install costs)	Varies & Install costs may apply	Varies & Install costs may apply	\$39.95+ & Cost of modem	 Location - Understanding what technology types are available and most suitable for your location is important. The Regional Tech Hub can develop a bespoke report for your individual address.  Budget/Cost - What are you willing to spend each month, do you need a backup option?  Speed - Will affect how many devices can be operated simultaneously (i.e Netflix needs 5Mbps to stream HD content). 50Mbps is the most popular speed used currently.  Usage - How many people and devices in your household will be connected to the service.  Data - How much data do you require monthly? Streaming videos or gaming will use high levels of data, fortunately many products offer unlimited plans.  Extra equipment - Will the installation require purchasing a router or satellite equipment? If connectivity is still an issue inside your property you may require booster or mesh devices.
Contract length	Usually contracted	Usually contracted	Contract & Prepaid	
Speed	Up to 10Gbps	Up to 400Mbps	Up to 548Mbps on 5G, 200Mbps on 4G	
Availability	Cities and limited regional locations	Selected locations	City and regional locations	
Choice of providers	Limited	No	Yes	
Works in a power outage	With a UPS/ Generator - until power fails at node.	With a UPS/ Generator - until batteries fail at tower	With a UPS/ Generator - until batteries fail at tower.	
Extra equipment	May require better router	No	May need booster/ antennas	

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