## Regional Tech Hub Residential Connectivity Guide

|  | nbn Fixed Line  | nbn Fixed Wireless  | nbn Sky Muster<br>Satellite          | Telstra Home<br>Starlink     | Starlink                     | Starlink Mobility                   |
|--|---|---|--------------------------------------|------------------------------|------------------------------|-------------------------------------|
| Price (monthly fee<br>+ install costs) | \$55+ & Free install                                    | \$59+ & Free install  | \$39.95+ & Free<br>install           | \$125 & Install costs        | \$99+ & Install costs        | \$80+ & May require<br>installation |
| Contract Length                        | Contract free with<br>many providers                    | Contract free with<br>many providers                        | Contract free with<br>many providers | Contract free                | Contract free                | Contract free                       |
| Speed                                  | Up to 1Gbps   | Up to 400Mbps   | Up to 100Mpbs                        | Up to 50Mbps                 | Up to 250Mbps                | Up to 250Mbps                       |
| Availability                           | City and regional locations                             | Outer city and regional locations                           | Regional and remote locations        | Everywhere                   | Everywhere                   | Everywhere                          |
| Choice of providers                    | Yes   | Yes   | Yes                                  | No                           | No                           | No                                  |
| Works in a power<br>outage             | With a UPS/ Generator<br>- until power fails at<br>node | With a UPS/ Generator<br>- until batteries fail at<br>tower | With a UPS/<br>Generator             | With a UPS/<br>Generator     | With a UPS/<br>Generator     | With a UPS/ Generator               |
| Extra Equipment                        | May require router                                      | May require router  | Router required                      | Dish & mounting<br>equipment | Dish & mounting<br>equipment | Dish & mounting<br>equipment        |

This is a basic guide to the options available, many components of a connection are dependent on what is available at your location & the plan you order. Prices will vary depending on provider's offer. Information correct at 20/03/25. When choosing a plan please consult your providers' **Critical Information Summary (CIS)** for terms and conditions.

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|  | Non nbn Fibre &<br>Cable                                 | Wireless Internet<br>Service Provider                       | 4G/5G Home<br>Broadband                                      | What to consider when selecting a connectivity service   |
|--|--|---|--|--|
| Price (monthly fee +<br>install costs) | Varies & Install costs<br>may apply                      | Varies & Install costs<br>may apply                         | \$59.95+ & Cost of<br>modem                                  | Location - Understanding what technology<br>types are available and most suitable for your<br>location is important. The Regional Tech Hub   |
| Contract Length                        | Usually contracted                                       | Usually contracted  | Contract & Prepaid   | <ul> <li>can develop a bespoke report for your individual address.</li> <li>Budget/Cost - What are you willing to spend</li> </ul>   |
| Speed                                  | Up to 10Gbps   | Up to 400Mbps   | Up to 548Mbps on 5G,<br>200Mbps on 4G                        | Budget/Cost - What are you willing to spend         each month, do you need a backup option?         Speed - Will affect how many devices can be         operated simultaneously ( i.e Netflix needs |
| Availability                           | Cities and limited regional locations                    | Selected locations  | City and regional<br>locations                               | 5Mbps to stream HD content). 50Mbps is the most popular speed used currently.  |
| Choice of providers                    | Limited  | No  | Yes  | Usage - How many people and devices in your<br>household will be connected to the service.<br>Data - How much data do you require monthly?<br>Streaming videos or gaming will use high levels        |
| Works in a power<br>outage             | With a UPS/ Generator<br>- until power fails at<br>node. | With a UPS/ Generator -<br>until batteries fail at<br>tower | With a UPS/ Generator -<br>until batteries fail at<br>tower. | of data, fortunately many products offer<br>unlimited plans.<br>Extra equipment - Will the installation require  |
| Extra Equipment                        | May require better<br>router                             | No  | May need booster/<br>antennas                                | purchasing a router or satellite equipment? If<br>connectivity is still an issue inside your property<br>you may require booster or mesh devices.  |

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